

Creditsafe Business Intelligence Release

Match & Append Salesforce Lead Records

Version 1.0

Publication Date: 19th September 2019

Introduction

As a user you can now match and append Creditsafe Data to a Salesforce Lead Record.

We have released a new Visualforce Page specifically for Lead Layouts [Business Intelligence – Lead View] which allows the user to link an existing Salesforce Lead Record to a Creditsafe Record, as well as Refresh as and when desired.

This allows users to append key Business Data to an existing Salesforce Lead as well as verify the Companies Credit Worthiness before converting them to a Customer.

Installation

Package URL

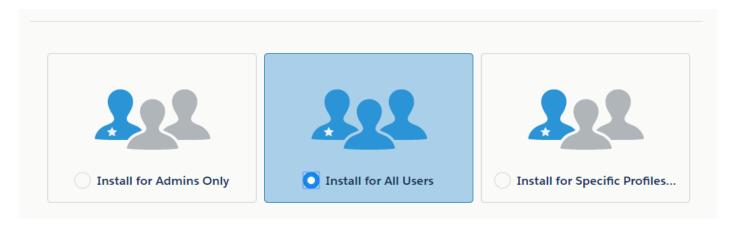
Note: Due to Default Profile Permissions, a "System Administrator" profile must perform the Installation

PRODUCTION

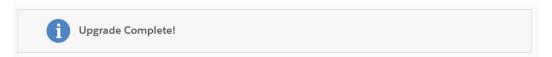
https://login.salesforce.com/packaging/installPackage.apexp?p0=04t1p000000gQ9s

SANDBOX

https://test.salesforce.com/packaging/installPackage.apexp?p0=04t1p000000gQ9s



Please select INSTALL FOR ALL USERS. User Permissions and access restrictions can be applied post-installation.



Once complete, you will notice CS LEAD VIEW under Components for Business Intelligence

Configurations

Enable Visualforce Page Access

For **CLASSIC**

- [1] Select Setup > Administer > Manage users > Profiles
- [2] Select the relevant PROFILE
- [3] Select Enabled Visualforce Page Access
- [4] Select **BLUETAHITI.CS_LEADVIEW**
- [5] Move to **Enabled Visualforce Pages**
- [6] Click SAVE

For **LIGHTNING**

- [1] Select SETUP > ADMINISTRATION > USERS > PROFILES
- [2] Select the relevant PROFILE
- [3] Select Enabled Visualforce Page Access
- [4] Select **BLUETAHITI.CS_LEADVIEW**
- [5] Move to **Enabled Visualforce Pages**
- [6] Click SAVE

Add Visualforce Page to Lead Object Page Layout

For **CLASSIC**

- [1] Select SETUP > BUILD > CUSTOMIZE > LEAD > PAGE LAYOUTS
- [2] Select the LAYOUT to EDIT
- [3] Drag & Drop a SECTION to the Object Page LAYOUT (1-Column)
- [4] Select VISUALFORCE PAGES
- [5] Drag and Drop the Business Intelligence Lead View from VisualForce Pages to the Section

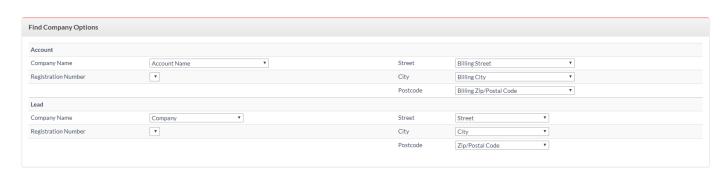


- [6] Select Properties and set Width to 100% (recommended) and Height to 100 (recommended)
- [7] Select OK

For **LIGHTNING**

- [1] Select Setup > Objects and Fields > Object Manager
- [1] Select LEAD
- [1] Select PAGE LAYOUTS
- [2] Select the LAYOUT to EDIT
- [3] Drag & Drop a Section to the Object Page LAYOUT (1-Column)
- [4] Select VISUALFORCE PAGES
- [5] Drag and Drop the Business Intelligence Lead View from VisualForce Pages to the Section
- [6] Select Properties and set Width to 100% (recommended) and Height to 100 (recommended)
- [7] Select OK

Application Options



FIND COMPANY OPTIONS allows you to select the matching criteria when linking a SALESFORCE ACCOUNT or SALESFORCE LEAD to a Creditsafe Report.

You can match by either Company Name (optional Street / City / Postcode) or Registration Number

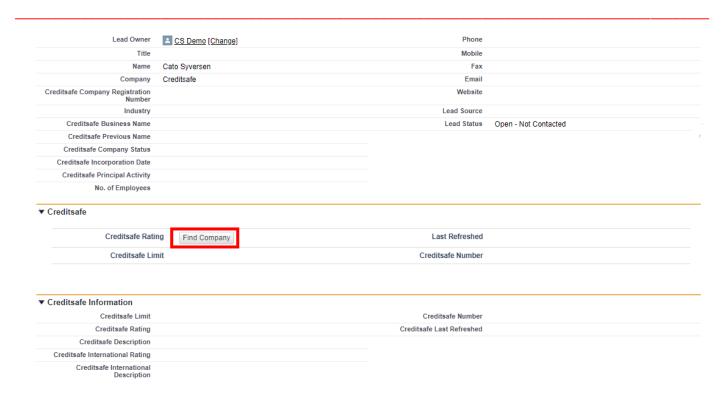
User Guide

Lead Visualforce Page

The Creditsafe Business Intelligence Lead VisualForce Page is designed for use with the SALESFORCE LEAD OBJECT

It allows the user to link an existing Salesforce Lead Record to a Creditsafe Record

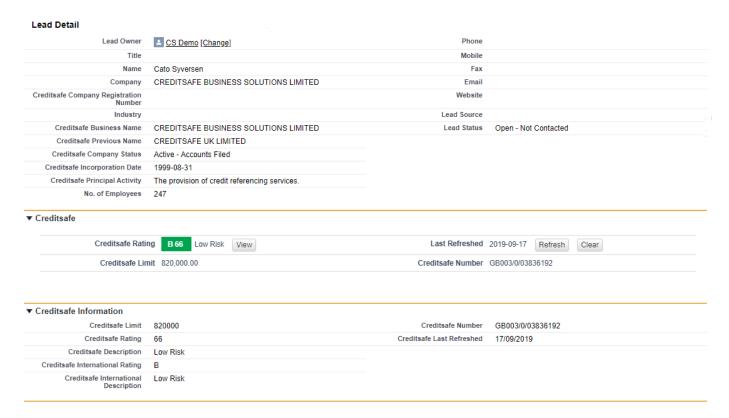
Find Company



Find Company allows the user to create a link between an existing Salesforce Record and a Creditsafe Record Select FIND COMPANY

Company information 3 companie					
Name	Registration Number	Туре	Address	Status	
CREDITSAFE IRELAND LIMITED	FC035438	Limited	BRANCH REGISTRATION, REFER TO PARENT REGISTRY	Other	Link Account
CREDITSAFE BUSINESS SOLUTIONS LIMITED	03836192	Limited	BRYN HOUSE,CAERPHILLY BUSINESS PARK, CAERPHILLY, CF83 3GG	Active	Link Account
CREDIT SAFE UK		Non Limited	CASPIAN POINT, CARDIFF, SOUTH GLAMORGAN, CF10 4DQ	Active	Link Account

Select Link Account for the appropriate CREDITSAFE COMPANY REPORT



Creditsafe Business Intelligence populates the MAPPED DATA FIELDS and updates the Salesforce Lead Record

Creditsafe Business Intelligence only appends the Company Information to a Lead Record and does not provide the First Name/Last Name Fields

View

View allows the user to access the full Creditsafe Report

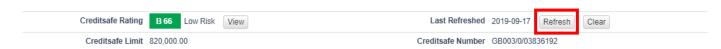


Select VIEW

The full Creditsafe Company Report is displayed

Refresh

Refresh allows the user to update the Salesforce Lead Record



Select REFRESH

Any updates to Creditsafe Data Fields will update

Clear

Clear allows you to remove the link between Creditsafe Company Information and a Salesforce Account, if matched incorrectly or the data is no longer required



Select **CLEAR**

The link between the Salesforce Lead Record and Creditsafe Record will be removed, allowing the user to link the Lead Record to an alternative Creditsafe Record